



KNOW THE BEAUTY OF INNOVATION

## 5 YEAR PRE-FINISHED STAIN WARRANTY

A Pre-finished Door, as distributed by Plastpro 2000, Inc. has a five year warranty on the factory stained finish. The term of the (5) Five Year Limited Warranty extends from the first date of purchase at retail, as long as the original owner owns the Plastpro door. **This warranty is for the original user and is non-transferable.**

The terms of this Limited Warranty exclude failures which are the result of or involve:

1. Accident, negligence, abuse or improper use or installed in abnormal or extreme locations or situations.
  2. Damage caused by localized application of heat, movement of building or building components, or expansion/contraction of building or building components.
  3. Damage caused by freight carriers, common carriers, private transportation, or any other means of transportation or handling occurring after shipping from Plastpro 2000, Inc.
  4. Fire, corrosive fumes, condensation damage, stains, contact with chemically abrasive substances, acts of God, and / or any events or actions not controlled by Plastpro 2000, Inc. or what is considered normal wear and tear.
  5. All components, parts, glass, and labor supplied by parties other than Plastpro 2000, Inc. or its agents.
  6. Fading, peeling or cracking of the factory finished stain color after a period of two years.
  7. Exposure of the door to extreme elements, improper storage, installation, maintenance, or service.
- \*It is recommended as routine maintenance to reapply the topcoat every two years.

In the event of a warranty claim, please contact the builder or dealer where the unit was originally purchased. In the event that is not possible, send written notice of the defect by certified U.S. Mail to Plastpro 2000, Inc., 5200 West Century Blvd., 9<sup>th</sup> Floor, Los Angeles, CA 90045 upon the discovery of the defect and only within the original warranty period.

1. Door catalog number and description.
2. Name and address of the owner and the installer.
3. Proof of sale.
4. Place of purchase and from whom purchased.
5. Detailed explanation of defect.

If Plastpro 2000, Inc. determines the stain on the Pre-finished Door is defective within the terms of the warranty, Plastpro 2000, Inc. will either (a) repair the Pre-finished Door, without charge, (b) furnish a replacement of the Pre-finished Door from stock (installation costs of the replacement doors and/or doorlite is not included), or (c) refund the purchase price of the Pre-finished Door in lieu of furnishing a replacement. If Plastpro 2000, Inc. elects to provide a replacement, the Limited Warranty of the replacement will extend only for the balance of the original warranty period. If the original owner fails to provide satisfactory proof of the date of the purchase, the date of manufacture shall be used instead.

The remedies set forth herein are the original owner's exclusive remedies for breach of warranty. In no case shall Plastpro 2000, Inc. be liable to the original owner or any other person for any general, incidental, or consequential damages. There is no other warranty, expressed or implied, including warranties of merchantability and fitness for a particular purpose, except as is set forth herein. No distributor, dealer, or Plastpro 2000, Inc. representative has the authority to change or modify this warranty and in no instance shall Plastpro 2000, Inc. be responsible for indirect, consequential, or incidental damages.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. **IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED. SOME STATES DO NOT ALLOW LIMITATIONS OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**